

Richmond Business Awards 2022

CONGRATULATIONS to the Richmond Business Awards 2022 proud winners of trophies and framed certificates - look out for these around the borough! They won in style at the Richmond Spring Ball at The Spirit of Rugby Twickenham Stadium on Friday, March 3.

The evening

BAFTA's Anne Morrison presented these Awards alongside our esteemed business sponsors Petersham Nurseries, Minesoft, Butterworth Laboratories, Richmond Council, HRUC Richmond upon Thames College, Be Richmond, Richmond and Twickenham Times/Newsquest and Richmond Chamber of Commerce, MP Munira Wilson, MP Sarah Olney and the Worshipful Mayor Cllr Cambridge. Also in the prestigious line-up congratulating winners were: Richmond Council's Leader Cllr Roberts, the professional independent judges, business leaders, their teams, charities and non-profits. Our heartfelt thanks to our sponsors and to all who made the evening such a success!

Directors, colleagues, friends and families enjoyed a friendly, relaxed and at times high energy black-tie Richmond Spring Ball with fine-dining service, Awards ceremony, topped-off with DJ, dancing and networking - the perfect tonic to last year's hard work and the ideal way to kick-off the second quarter of the business year after such a busy and demanding post pandemic period with challenges to navigate such as: people shortages, supply chain interruptions, inflationary pressures, interest rate rises, political upheaval and more.

Our businesses

Business leaders know just how important it is for the board and their wider teams to: reflect on their many achievements; recognise everyone's role in the business' successes; and to wholeheartedly celebrate their wins and most particularly after such a demanding 2022 and start to 2023.

The team's celebratory energy and confidence is subsequently directed to tackle new business challenges with an eye to even more success. We are extremely fortunate to have such a solid bank of exceptionally well-run businesses from start-up/



SME to global in scale in the borough of Richmond upon Thames; this is fundamental to our strong and growing economy.

With more than 17,000 businesses represented in the borough, the 2022 Richmond Business Awards are prestigious wins.

The winners

This year the Best Business Award, open to large businesses in the borough, went to Gaucho Rare Restaurants, with Highly Commended going to Boutique Workplace Company and Commended to Butterworth Laboratories. Best Small Business went to Smarter Rent, Highly Commended to Super Structures and Pet People and Commended to Mamma Mia - our longest serving business in the Richmond Chamber of Commerce with more than 40 years of membership.

Not forgetting too that with more than 1,000 charities and non-profits in the borough, the Charity Award was hotly contested with Harlequin's Foundation coming out on top, followed closely by Otakar Kraus Music Trust and All Hallows. You too had your say in the People's Choice category voting for your most popular businesses or charities in the borough and what a hard-fought race that was and

how good it felt to win; just ask Richmond's Whole Foods Market.

Aphra Brandreth of Pet People scooped Best Female Entrepreneur, The Crane Tap Best Environmental Sustainability and Royal Mid Surrey Golf Club achieved Best Corporate Social Responsibility for the second year running, with newcomer The Fat Badger taking Best in Start-up and CuraCare Best in High Street.

Best Professional Practice was scooped by Adcock Financial and Best in Innovation was Staxo Group's well-deserved win. The Digital Marketing high achievers were RHACC and A Sparks Electrical were Best in Customer Service.

Support

A high point of the evening was when Petersham Nurseries' Arthur Mryhlo was cheered to the stage by his Ukrainian colleagues and the cheers and support continued throughout his address. He expressed his people's heartfelt thanks to Petersham Nurseries for their very kind, hospitable and warm welcome and he extended huge gratitude to the Richmond upon Thames community for all they have done for his countrymen and women and

the UK Government and people too for standing shoulder to shoulder with Ukraine through these terrible times.

Enter now

The RBA 2023 is now open for entries <https://bit.ly/ENTERRichmondBusinessAwards> and so please contact us to sponsor or for any other assistance at email@richmondchamberofcommerce.co.uk. Christmas celebrations kick-off at the Twickenham Stadium at our black tie Richmond Christmas Ball on Friday, November 24, when you and your guests can look forward to a bubbles reception, fine dining with half a bottle of wine per person, three courses, coffee, chocolates, DJ and dancing, business networking and a 30-minute awards ceremony with a TV presenter; MPs and RBA sponsors. Book at <https://bit.ly/RichmondXmasBall>

Join us

If you or your business is in the region or you do business in Richmond upon Thames, join Richmond (borough-wide) Chamber of Commerce, the Voice of Business across the Borough of Richmond upon Thames, where members enjoy substantial free advertising, regular quality networking, pertinent professional training, free mentoring and more. We want to hear from all businesses corporates, SMEs, micros, professionals and if you work elsewhere, but live in the borough and want to be a part of it, simply join up, celebrate business and help us drive greater prosperity across Richmond upon Thames; join at <https://www.richmondchamberofcommerce.co.uk/join-the-richmond-chamber-of-commerce/>

To be an awards sponsor; email@richmondchamberofcommerce.co.uk

Again, many huge congratulations to all our winners and thanks to our amazing sponsors, judges, MPs, Mayors, VIPS and event teams. Book November 24 RBA Richmond Christmas Ball at Twickenham Stadium at <https://richmondbusinessawards.com>

Anne Newton
Chief Executive

Richmond Chamber of Commerce

Meet the judges



Anne Morrison is CEO and creative director of Nevision, a London-based independent film and TV company. She won BAFTA and RTS Awards in 2022 as executive producer of The Missing Children, which has also been nominated for a Prix Italia. Previously, she held senior positions in BBC Television, founded the BBC Academy and was Chair of BAFTA. She is chair of Pearson College London, a member of the British Academy's communications and engagement committee, an executive coach and an international keynote speaker on issues such as diversity and talent development. In 2018 she was awarded an honorary doctorate by Nottingham Trent University for services to broadcasting and the arts.



Anne Newton chair of the of the judging panel, deputy chair LLC and chief executive of the Richmond Chamber of Commerce affiliated to LCCI, has held international business director roles at: De La Rue leading consultancy into FMCG boards on anti-counterfeit technologies and strategies to their supply chains and infrastructures; airline retail IT 'track and trace' technologies and intermodal logistics solutions; global packaging sector to FMCG; sports sector innovations for global FMCG brands worldwide; and world-leading pharmaceutical data banking and marketing solutions agency.



Jackie Harrison was formerly SDL's global customer services director and led a global team supporting its worldwide customer base. Jackie's career has been senior positions mainly in the IT industry at IBM, Business Objects, CapGemini and the NHS.



Richard Saunders, formerly Kantar Consulting Operations director brand and marketing UK and now an independent strategy consultant, specialising in helping his clients to develop new products and enter new markets.



Robert Moffett has worked for Mars Incorporated for 20 years in a variety of learning and organisational performance improvement roles and is currently the global organisation and change director. His HR experience is complemented by previous roles in product development and marketing at Mars, British Sugar and Nestle.



John O'Brien is Chief Operating Officer with Magnitude Biosciences Limited, a Durham University spin-out offering a novel, automated approach to ageing research. The company has recently gained a second round of investment and has a worldwide customer base. For several years, John has led the training of Chamber of Commerce mentors through DEAL Group, with whom he has undertaken projects related to business growth in many parts of the world.



John Ellis has a deep experience of the financial services industry with roles across disciplines including sales, training and development. During his career he focused his activities on developing the skills of others through training and coaching.



Gordon Hamper, a senior manager at top 20 UK accountancy firm Menzies LLP for more than 25 years, he acts as a trusted adviser to SME clients operating in a variety of sectors. Primarily based in the South of England, also managing international clients from the US, Australia, Switzerland and Europe.

BEST BUSINESS AWARD

Sponsored by
Petersham Nurseries

GAUCHO

HIGHLY COMMENDED:
The Boutique
Workplace Company
COMMENDED:
Butterworth
Laboratories



BUTTERWORTH
LABORATORIES
CONTRACT ANALYTICAL CHEMISTRY

WINNER GAUCHO - Rare Restaurants

GAUCHO Richmond and group-wide scored very highly across the business dashboard with our judging panel and impressed the financial markets too with its excellent financial performance in 2022 - a worthy winner of Best Business and our congratulations go to the GAUCHO Richmond and HQ team on a well-deserved win.



Petersham Nurseries



Gift a Garden Afternoon Tea experience

Departing from tradition and set within our greenhouses with a backdrop of the nurseries' wild gardens, our Garden Afternoon Tea is a celebration of nature, with wholesome recipes that reflect the rustic and spirited style of Petersham Nurseries. Perfect for a special occasion or a well-deserved treat, create a lasting memory at Petersham Nurseries.

Garden Afternoon Tea on Friday, Saturday & Sunday, 12pm - 3pm.
To make a reservation, call 020 8940 5230

petershamnurseries.com

BEST TRAINING AND DEVELOPMENT AWARD

Sponsored by
Richmond Chamber of Commerce

WINNER Butterworth Laboratories

A very robust set of learning and development processes and practices from Butterworth Laboratories to support employee performance development and well appreciated by the staff. A solid commitment to their people and to the broader industry. Well done - a deserved winner!



HIGHLY COMMENDED: Richmond Upon Thames College - HRUC
COMMENDED: A Sparks Electrical and Super Structures Associates

BUTTERWORTH
LABORATORIES
CONTRACT ANALYTICAL CHEMISTRY

HRUC
HARLOW, RICHMOND & URBISITER COLLEGE

SSA Consulting Engineers
Super Structures Associates



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across London in the press,
online and at events

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BEST CHARITY OR NON-PROFIT AWARD

WINNER The Harlequins Foundation

THE Harlequins Foundation demonstrated impressive reach and real tangible impact across multiple diverse backgrounds and age groups with widening programmes from educational to sport and digital. Not only that the team deliver support to our most vulnerable in society too - a well-deserved win!



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HIGHLY COMMENDED: Otakar Kraus Music Trust
COMMENDED: All Hallows

BEST ACHIEVEMENT IN CORPORATE SOCIAL RESPONSIBILITY AWARD

Be the best

CONGRATULATIONS TO ALL THE WINNERS OF THE RICHMOND BUSINESS AWARDS 2022

KEEP UP TO DATE WITH THE LATEST NEWS AND EVENTS AT berichmond.london

Be Richmond
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HIGHLY COMMENDED: Richmond upon Thames College - HRUC
COMMENDED: Super Structures



WINNER Royal Mid Surrey Golf Club

AS in previous years, the club deserves praise for adopting such a wide-ranging approach to CSR, with programmes covering community engagement, charity fundraising, environmental stewardship and ensuring the wellbeing of their own staff.



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BEST START-UP AWARD

Richmond Business Awards 2022



Richmond upon Thames College is the proud sponsor of the Best Start-Up Richmond Business Award 2022



Richmond upon Thames College | Langhorn Drive | Twickenham | Middlesex | TW275J

Sponsored by Richmond upon Thames College

HIGHLY COMMENDED: Majestic Fitness
COMMENDED: Serene Accounting



WINNER The Fat Badger Restaurant and Farm Shop

THE entertaining and catering sector has suffered incredibly during and post pandemic, so to set up a new business during this period as Gladwin Brothers did with The Fat Badger and also to come up with a range of diversified and winning products shows what can be achieved. Very many congratulations and well deserved.



BEST DIGITAL MARKETING AWARD

HIGHLY COMMENDED: Super Structures Associates and The Wharf Restaurant and Jazz Bar
COMMENDED: A Sparks Electrical

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WINNER Richmond and Hillcroft Adult College

RICHMOND and Hillcroft Adult Community College RHACC deserved this Award for their excellent and consistent stream of very effective communications to their stakeholders through the incredibly powerful medium of digital - well done to their marketing and their wider teams!



Richmond and Hillcroft Adult Community College



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"Customer satisfaction at affordable prices"



JOIN and enter, sponsor and attend the Richmond Business Awards at Twickenham Stadium



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BEST PROFESSIONAL PRACTICE AWARD

Sponsored by **Richmond Chamber of Commerce**

WINNER Adcock Financial

As a result of the pandemic and recent events the economic climate is very uncertain and Adcock Financial Services are very competently providing an essential service to its clients applying the very highest professional standards to help them through the financial uncertainty to plan for a better future. Many congratulations!



HIGHLY COMMENDED: Butterworth Laboratories and TechDivision
COMMENDED: A Sparks Electrical and Super Structures Associates



JOIN and leverage more locally by connecting to Richmond-upon-Thames and London businesses and directors



TechDivision
Small Business IT specialists



Super Structures Associates



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BEST FEMALE ENTREPRENEUR



Richmond Chamber of Commerce

Post-work cocktails

Wednesday 12 April, 6.00pm-7.30pm
at The Crane Tap. bit.ly/ChamberCocktailEvening

Sponsored by **Richmond Chamber of Commerce**

HIGHLY COMMENDED: Yauheniya Tyler of Uptitude
COMMENDED: Sheetal Arora of Homemade Curries



UPTITUDE



HOMEMADE CURRIES

WINNER Aphra Brandreth of Pet People

THE award for Best Female Entrepreneur goes to Aphra Brandreth for her success in setting up Pet People, steering it to profitability and becoming a key part of the East Sheen community in just over a year. Congratulations Aphra!

PETPEOPLE  VETS



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PEOPLE'S CHOICE AWARD



Richmond Christmas Ball
at Twickenham Stadium

Awards, Drinks Reception, Dinner and Dancing

Friday 24 November, 6.30pm-0.30am
bit.ly/RichmondXmasBall



HIGHLY COMMENDED: Majestic Fitness and The Wharf Restaurant and Jazz Bar
COMMENDED: Black Salt Sheen and The Boutique Workplace



WINNER Whole Foods Market

THE public's choice through a public vote went to Whole Foods Market, which we can now say is the most popular business in the borough - congratulations from us all to the teams working in-store and at HQ!



Sponsored by
Richmond Chamber of Commerce

BEST SMALL BUSINESS AWARD

Sponsored by
Richmond Council

WINNER Smarter Rent

THROUGH lateral thinking and providing a bespoke offering Smarter Rent has changed the landscape for renters and as a consequence has proved to be very successful in their sector. Many congratulations and well deserved.



HIGHLY COMMENDED: Super Structures Associates and Pet People
COMMENDED: Mamma Mia



RICHMOND MEANS BUSINESS

The Richmond Business Hub, is an online gateway to support and programmes, designed to help entrepreneurs in the borough to start and grow their business.

"A business owner will endure a number of challenges and wrong turns when starting a new venture. Business support it's crucial for small businesses to avoid common mistakes and maximise chances of success"

Stefano Vitali, Business Owner at CAFFE' AMICI Ltd.



Scan QR code or search Richmond Business Hub



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BEST IN HIGH STREET AWARD

Sponsored by **Richmond & Twickenham Times**

WINNER CuraCare

CURACARE operates in a particularly demanding industry where recruitment and retention present constant challenges and so CuraCare's steady and consistent performance over the last 12 years has been particularly impressive.



HIGHLY COMMENDED: Pet People
COMMENDED: The Fat Badger
Restaurant and Farm Shop



JOIN and trade internationally with tax and distribution assistance, use of export and import documents, and more



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BEST CUSTOMER SERVICE



Sponsor **Richmond Chamber of Commerce**

STAXO

HIGHLY COMMENDED: STAXO Group
COMMENDED: Adcock Financial and The Wharf
Restaurant and Jazz Bar



A SPARKS ELECTRICAL
"Customer satisfaction at affordable prices"

WINNER **A Sparks Electrical**

A Sparks Electrical put customer service at the forefront of the business - it resides in everything they do from answering the phone and to the services they provide. Customers love the energy and care that A Sparks bring to them resulting in high levels of repeat business and customer loyalty.



JOIN and participate in training, knowledge-sharing and conferences to grow the local, London and UK economy



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BEST BUSINESS FOR INNOVATION



Congratulation to all the winners at the Richmond Business Awards 2022

Minesoft is proud to belong to the Richmond Chamber of Commerce, which is affiliated to the London Chamber of Commerce and Industry LCCI.




Sponsored by Minesoft



HIGHLY COMMENDED: TENNER and Pet People
COMMENDED: Butterworth Laboratories and The Boutique Workplace Company



STAXO

WINNER STAXO Group

STAXO Group have demonstrated a real and systematic approach to innovation in terms of their approach to customers, which has led to some excellent case studies demonstrating the businesses absolute commitment to creativity and delivery.



BEST FOR ENVIRONMENTAL SUSTAINABILITY

Sponsored by Butterworth Laboratories

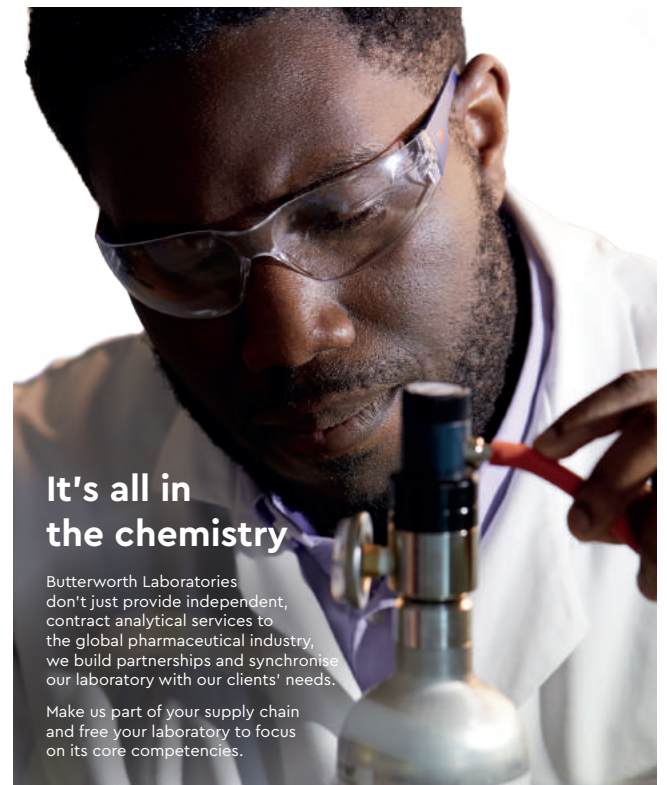
WINNER The Crane Tap - Rare Restaurants

THE Crane Tap impressed the judges with their teams' authentic sustainable values which drive all they do from 'supply chain source to fork, glass or cup. This is the future and it is great to see businesses pioneering the green agenda alongside their customers' own daily efforts to be more sustainable - well done to The Crane Tap for their win of the Green Award.

THE CRANE TAP
 BAR & KITCHEN



HIGHLY COMMENDED: Be Richmond and Whole Foods Market
COMMENDED: Super Structures Associates



It's all in the chemistry

Butterworth Laboratories don't just provide independent, contract analytical services to the global pharmaceutical industry, we build partnerships and synchronise our laboratory with our clients' needs.

Make us part of your supply chain and free your laboratory to focus on its core competencies.



To find out more call +44 (0)20 8977 0750 email info@butterworth-labs.co.uk

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